

JOB DESIGNATION: Internship (Programmer)**DEPARTMENT:** Special Project (SP)**DIVISION/PILLAR:** Research, Innovation & Ecosystem Development (RIED)**REPORTING TO:** Assistant General Manager/Head of Department, Special Project (SP)**JOB DESCRIPTION**

1. Assist the development team with software testing, debugging, and system documentation.
2. Support database maintenance, data analysis, and related analytics tasks.
3. Assist developers in performing minor coding tasks and code reviews.
4. Prepare test cases, and document test results accurately.
5. Assist in User Acceptance Testing (UAT) and Application Programming Interface (API) validation activities.
6. Perform data entry and validation to ensure data integrity across systems.
7. Support system go-live processes and troubleshooting.
8. Assist in preparation of training materials, user manuals, and system guides.
9. Provide hands-on technical support during user training sessions.
10. Maintain system logs, monitor issues, and assist in issue tracking and reporting.
11. Perform ad-hoc task or any other tasks assigned from time to time by the immediate superior or the Management to support the department's objectives.

COMPETENCIES

- Diploma or Bachelor's Degree in Computer Science, IT, Software Engineering or Equivalent.
- Basic knowledge of SQL, BigQuery and cloud data storage.
- Familiar with front-end or back-end development framework.
- Strong analytical and problem-solving abilities with attention to detail.
- Good verbal and written communication skills in both Bahasa Malaysia and English.
- Able to work independently with minimal supervision.